

**HOSPITAL  
COMMUNITY HEALTH  
BENEFIT  
STRATEGIES/IMPLEMENTATION  
PLAN 2019-2021**

**MCLAREN FLINT**

**Priority Health Need:** Social Determinants of Health (SDOH)

Long Term Goal: Increase public safety and community engagement and reduce blight in neighborhoods in the University Corridor and College Cultural Neighborhood in Flint.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
<p>Provide resources to maintain Flint Urban Safety Corps initiative</p>	<p>Through the Flint Urban Safety Corps, deploy 14 full and part-time AmeriCorps members to work in the University Corridor neighborhood to build capacity of community watch groups, radio patrol groups, bike watch groups, organizing and implementing board-ups of blighted buildings, canvassing neighborhoods with relevant information related to safety and environmental enhancements.</p> <p>Designate annual funding to support Urban Safety Corps staffing</p>	<p>Annual Funding through McLaren Flint</p> <p>Urban Safety Corps workers</p> <p>United Way staff</p>	<p>United Way of Genesee County; AmeriCorps; University of Michigan-Flint</p>	<p>Reduction of crime in targeted neighborhoods;</p> <p>Increase in awareness and knowledge of residents about crime prevention and safety measures;</p> <p>Increase in resident collaboration and engagement around safety and reduction of blight in targeted neighborhoods;</p> <p>Reduction in blight in targeted neighborhoods</p>	<p># of reported crimes in targeted neighborhoods, as measured by police reports;</p> <p># of households impacted by Urban Safety staff</p> <p># of neighborhood initiatives Implemented around crime-reduction and prevention</p> <p># of blighted structures boarded up, torn down or improved</p>

**Priority Health Need: Social Determinants of Health (SDOH)**

Long Term Goal: Provide vulnerable individuals with food insecurity in Genesee County access to healthy food resources and linkages to additional programs that can address related needs.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Provide food to the Genesee County Food Rescue program	On a weekly basis (every Friday morning) food that has been prepared throughout the week, in the McLaren Flint kitchens is picked up by a representative from the New Life Center for distribution to people in need of food through their soup kitchen and food pantry, which is open Tuesdays and Thursdays and located in downtown Flint	Over-produced food at McLaren Flint Nutritional Services  McLaren Flint nutritional services staff (daily food preparation and packaging)  New Life Center staff	Genesee County Food Rescue Program  St. John Vianney Catholic Church  Food Bank of Eastern Michigan  St. Luke’s New Life Center	Increase quantity of healthy food and meals for people with food insecurity who are served through the New Life Center.  Increase capacity of New Life Center to serve more people with food insecurity.  Increase referrals to other community resources for people with food insecurity who are served through the New Life Center.	# of People served monthly through Genesee County Food Rescue Program;  # of people referred to other related community resources through St. Luke’s New Life Center
Harvest Food Gathering	Organize and execute food drive among McLaren Flint employees; collect food donations and coordinate with Food Bank of Eastern Michigan to pick up and distribute food items	Food donations from McLaren Flint employees  McLaren Flint Nutritional Services staff  Food Bank of Eastern Michigan transportation and distribution services	Food Bank of Eastern Michigan  Michigan Health and Hospital Association	Food provision to those in need, as distributed through the Food Bank of Eastern Michigan.	Pounds of food donated  # of people served

**Priority Health Need: Social Determinants of Health**

Long Term Goal: To identify and address SDOH barriers that impact medical care and recovery for patients discharged to Skilled Nursing Facilities (SNIF) with goal of resource provision and reduction in hospital readmissions.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
<p>Screen patients being discharged to Skilled Nursing Facilities (SNIF) using SDOH tool and share results with SNIF to address patient needs, with goal of reducing hospital readmission.</p>	<p>Case Management meets with all patients prior to discharge to SNIF, completes SDOH screening and shares screening results/outcomes with appropriate SNIF to enhance awareness of patient needs and resource connections, to promote continuum of care and reduction of hospital readmission for patients</p> <p>Case Mgt. provides daily list of patients whose physicians are part of McLaren Physician Partners to MPP case managers, with SDOH screening results, for case managers to utilize in additional follow-up with the appropriate SNIF for each patient.</p>	<p>Case Management staff at McLaren Flint</p> <p>SDOH screening tool</p> <p>Skilled Nursing Facilities in Genesee County</p> <p>McLaren Physician Partners case managers</p>	<p>Genesee County Skilled Nursing Facilities</p> <p>McLaren Physician Partners</p>	<p>Improved care and resource connection for patients discharged to Skilled Nursing Facilities.</p> <p>Reduction in hospital readmission for patients referred to SNIF</p>	<p># of people screened/referred</p> <p>Reduction in hospital readmissions from patients discharged to SNIF</p>

**Priority Health Need: Child Health & Development**

Long Term Goal: Provide medical and psychosocial examinations to children who are suspected victims of child sexual abuse with the goal of gaining forensic evidence to bring perpetrators to justice as well as providing children and their families with supportive services.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Child Evaluation Clinic	<p>Provide medical and psychosocial examinations of children who are suspected victims of child abuse</p> <p>Provide testimony in court related to medical examinations as required.</p>	<p>Funding of clinic operations</p> <p>Dedicated physician coverage for clinic</p> <p>Trained nursing and support staff</p> <p>Specialized medical equipment</p> <p>Support for specialized training</p>	<p>McLaren Flint</p> <p>Voices for Children Advocacy Center</p> <p>Genesee County Court System</p> <p>Genesee County Law Enforcement</p>	<p>Provide specialized medical in support of children and families impacted by child sexual abuse.</p> <p>Gather physical evidence necessary to prosecute perpetrators of child abuse and provide court testimony as required.</p>	<p># of children served</p> <p># of criminal cases supported</p>

**Priority Health Need: Mental Health**

Long Term Goal: To provide improved access and expanded services to serve a growing demand for mental health services for adolescent and adult residents of Genesee County.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
<p>Recruit and hire additional psychiatrists.</p> <p>Add operational beds to inpatient behavioral health unit.</p>	<p>Recruit and hire board-certified psychiatrists to increase psychiatric coverage for patients.</p> <p>Add 2 operational psychiatric beds to Behavioral Health inpatient Unit for a total of 36.</p> <p>Provide free transportation for eligible patients in the partial hospitalization program to insure treatment access.</p>	<p>Board certified psychiatrists</p> <p>McLaren Flint Behavioral Health Programs (adult inpatient, adult and adolescent (age 12-18) partial hospitalization, adult outpatient).</p> <p>Teacher from GISD works daily with adolescent Partial Hospitalization patients as academic resource.</p> <p>Reliable Transportation Service</p>	<p>Genesee County Community Mental Health</p> <p>Genesee Intermediate School District</p> <p>Reliable Transportation Service</p>	<p>Enhanced access to behavioral health services for adults and adolescents in Genesee County.</p> <p>Increased volume of people receiving behavioral health services.</p> <p>Increased capacity to serve behavioral health needs among Genesee County residents.</p> <p>Removal of transportation as a barrier to service for patients.</p>	<p># of people receiving treatment for mental health issues</p> <p>Number of psychiatrists on medical staff</p>

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**Priority Health Need: Mental Health**

Long Term Goal: To provide integrated behavioral health services to primary care and cancer patients to address behavioral health issues with early intervention and treatment.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Integrated Primary Care and Integrated Cancer Care programs	<p>During primary care visit, if medical provider determines the patient would benefit from a behavioral health assessment, the psychologist/psychology fellow is contacted and provides immediate same-day assessment with patient to determine behavioral health intervention and treatment plan (coping skills, stress mgt., sleep strategy, etc.) Offered at no charge to pts.</p> <p>Same process is followed for surgical oncology and radiation oncology patients at McLaren’s Karmanos Cancer Institute, at no charge to patients.</p>	<p>Psychologists</p> <p>Clinical Psychology Fellows</p>	<p>Oncology physicians</p> <p>Primary Care physicians</p>	<p>Improved care continuum through early identification of behavioral health needs and connection to services for patients.</p> <p>Enhanced support for behavioral health needs and issues associated with a cancer diagnosis to assist in overall treatment and recovery.</p>	# of people receiving free behavioral health services and interventions

**Priority Health Need: Mental Health**

Long Term Goal: Suicide prevention

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Emergency Department Suicide Risk Screening Program	<p>Screen all patients at the Emergency Dept. at McLaren Flint, using the Columbia Suicide Severity Rating Scale.</p> <p>If identified as potentially suicidal, intervene with referral for clinical psychologist evaluation or psychiatric consult, as appropriate.</p>	<p>Columbia Suicide Severity Rating tool;</p> <p>ED staff;</p> <p>Clinical psychologists</p> <p>Psychiatrists</p>	Community-wide initiative	Prevention of suicide through early intervention to address suicidal behaviors or thoughts with appropriate treatment and followup.	# of people referred for psychology and/or psychiatric follow-up

**Priority Health Need: Obesity & Health Behaviors**

Long Term Goal: To provide programs to address obesity and healthy behaviors for Genesee County residents

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
<p>McLaren Bariatric and Metabolic Institute</p>	<p>Provide comprehensive/multidisciplinary surgical weight loss program, including 2 surgical options, behavioral health and nutrition component;</p> <p>Provide bariatric pt. support group</p> <p>Provide dedicated Facebook page for bariatric patients</p> <p>Fund Crim Training Program costs and provide program trainer for interested patients</p> <p>Provide clinically monitored fitness center for patient exercise</p>	<p>Bariatric surgeon</p> <p>Dietitian</p> <p>Clinical Psychologist</p> <p>Nursing support</p> <p>McLaren fitness center</p> <p>Crim Training Facilitator</p>	<p>Crim Fitness Foundation</p>	<p>Healthier lifestyles and reduction of co-morbidities for patients after undergoing bariatric surgery and participating in post-surgery resources.</p>	<p># of patients receiving services</p> <p>Improvement in health measures for patients</p>

**Priority Health Need: Health Behaviors**

Long Term Goal: To provide Flint residents access to health information and resources that address health behaviors.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Eisenhower School/McLaren Family Practice Program Collaboration	<p>McLaren Family Practice residents (18) and Medical Director of Behavioral Services meet twice per month at Eisenhower with school staff, parent liaison, Genesee Health Plan and Crim Youth Program to assess needs and plan programming at the school to address those needs.</p> <p>Staff “Ask the Doctor” monthly series at Eisenhower to discuss various health topics and resources for parents and general public</p>	<p>Eisenhower School facility and staff</p> <p>McLaren Flint Family Practice residents and Behavioral Health Medical Director</p>	<p>Eisenhower School</p> <p>Flint Community Schools</p> <p>Genesee Health Plan</p> <p>Crim Youth Program</p>	<p>Flint families gain access to timely health information and resources through medical professionals.</p> <p>Program expansion to additional schools.</p>	<p># of students impacted</p> <p># of participants in Ask the Doctor series</p> <p># of schools participating in program</p>



**Priority Health Need:** Healthcare Access

Long Term Goal: To increase access to medical services for uninsured adults (ages 18 through 65) who are eligible residents of Genesee County and to assist with transition to sustaining programs of healthcare.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
<p>Genesee Free Medical Clinic/McLaren Partnership</p>	<p>McLaren Flint internal medicine residents and faculty physicians staff the Free Medical Clinic three days per week, and provide medical care and services to uninsured clients, at no charge.</p> <p>McLaren Flint Laboratory Services receives lab specimens from the Free Medical Clinic and performs testing services/results at no charge.</p> <p>McLaren Family Medicine program physicians staff free monthly Women’s Health Clinic to support maternal and child health needs</p> <p>McLaren Flint Psychologists and psychology fellows hold monthly Lifestyle Clinics for patients at the Free Medical Clinic</p>	<p>Time and services of McLaren Flint Internal Medicine Physicians and medical residents; McLaren Flint Family Medicine Physicians and medical residents; McLaren Flint psychologists and psychology fellows;</p> <p>McLaren Flint Laboratory Services (staff and equipment)</p>	<p>Genesee Free Medical Clinic (and their supporting partners)</p> <p>Genesee Health Plan</p>	<p>Thousands of uninsured residents in Genesee County receive needed medical care and treatment, along with support services, free of charge.</p>	<p># of people served at the Clinic annually</p> <p># of lab tests performed and value of free tests provided</p> <p>Value of medical services</p>

**Priority Health Need: Healthcare Access**

Long Term Goal: To provide transportation to and from healthcare services for patients unable to drive themselves, seek other means of transportation or afford transportation costs

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Patient Care Fund at McLaren Flint	Utilize patient care fund at McLaren Flint to pay for transportation costs for patients with no means of transportation and inability to pay for public transport	Patient Care Fund at McLaren Flint  Taxi services; Mass Transportation Authority buses/services	MTA  Taxi Services	Patients with no means of transportation are safely transported to home or appropriate setting after discharge from hospital.	# of patients receiving services  Cost of transportation services
Transport behavioral health patients to and from partial hospitalization program at McLaren Flint to eliminate barrier in seeking treatment.	Contract with Reliable Transportation vendor to transport behavioral health patients to and from partial hospitalization program at McLaren Flint	McLaren ED staff; McLaren Discharge Staff; McLaren Flint Funding for Behavioral Health Patient Transport	Reliable Company	With elimination of transportation barrier, patients in need of behavioral health services can access daily treatment in partial hospitalization program.	# patients served  Dollars invested

**Priority Health Need: Healthcare Access**

Long Term Goal: To provide access to health screenings, information and resources for Genesee County residents

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Wellness Health Fair at Our Lady of Guadalupe Church, Flint MI	Provide physicians through McLaren Family Practice Residency Center to the Health Fair to offer free health screenings in diabetes, hypertension, obesity and mood disorder, along with an “Ask the Doctor” booth for health-related questions and information	Family Practice physicians (medical residents and faculty physicians)  Health screening tools  Collateral brochures and handouts with health information	Our Lady of Guadalupe Church	Enhanced access to health screenings, information and resources for members of the Flint Latino American community	# of participants  # of health screenings performed  # of referrals to physicians/other health services

**Priority Health Need:** Healthcare Access

Long Term Goal: To connect residents of Genesee County with resources available in the community to address health needs and related issues

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
<p>Community Resource Day at McLaren Flint.</p>	<p>Case Management staff at McLaren Flint coordinates with community agencies to facilitate their participation in the Resource Day, held every October in McLaren Flint Auditorium</p> <p>McLaren Flint marketing staff prepares promotional materials and promotes event through media and agency sources</p> <p>Community vendors set up and staff informational booths/displays at Community Resource Day</p>	<p>Case Management staff time in planning and staffing the event</p> <p>Vendor time in staffing event</p> <p>Advertising and printing costs in promoting event</p>	<p>McLaren Health Management Group; MedStar Ambulance; McLaren Advance Care Planning; Disability Network; Valley Area Agency on Aging; Genesee Co. Health Dept.; Genesee Health System; Alternative Elder Care; McLaren Outpatient Coumadin; Wound and Diabetic Education Clinics; The Lodges of Durand; Dept. of Veteran’s Services Outreach Program; United Way; Legal Services of Eastern Michigan; Visiting Physicians Assoc.; Families Against Narcotics; Building Stronger Women; Caretel Inns of Linden; Greater Flint Health Coalition; Home Town Heroes; Hamilton Community Health Network; Durand Senior Care and Medical Professional Corporation</p>	<p>Increase in community awareness of resources to address a variety of health-related needs.</p>	<p># of community residents attending;</p> <p># of agencies participating</p>

**Priority Health Need:** Healthcare Access

Long Term Goal: To provide medications for individuals who are being discharged from the hospital and cannot afford to pay for their prescriptions.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Patient Care Fund at McLaren Flint	Case management staff identifies patients in financial need through initial screening eval. Case managers send pt. prescriptions to Walgreen’s for cost estimate of patient portion of prescription. Case manager meets with patient to assess if patient can meet financial obligation. If not, case manager works with physician to determine if there is a less expensive but effective prescription. If no resources, patient medications are funded through Patient Care Fund and patient is connected with community resources for further support	Case management staff  Patient Care Fund	McLaren Flint Foundation  McLaren employees who donate to fund through special Every Change Makes a Big Difference Campaign	Patients have access to needed medications to support treatment and recovery.	# of individuals served  # of dollars in donated medications

**Priority Health Need: Chronic Disease Burden**

Long Term Goal: To provide resources that assist people with Chronic Health conditions in managing their condition, preventing complications and improving health outcomes.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
<p>Outpatient Diabetes Education Program</p>	<p>Provide weekly one-on-one and group sessions for patients with diabetes. A team including a dietitian, nurse, pharmacist and physician provide education with patients.</p> <p>Open to public with physician referral.</p> <p>If insurance does not cover cost of sessions, patients unable to pay are provided service through hospital charity care program.</p>	<p>Dietitian Nurse (program coordinator) Physician Pharmacist</p> <p>Marketing materials distributed to primary care offices, health fairs and other community events</p> <p>Online information regarding program</p>	<p>Genesee County physicians</p> <p>Community organizations sponsoring Health Fairs and other events where program materials are shared</p>	<p>Genesee Co. residents provided access to resources for management of diabetes with goal of improved health outcomes.</p>	<p># of people served</p>
<p>Pulmonary Rehabilitation for patients with COPD (chronic obstructive pulmonary disease)</p>	<p>Provide weekly classes and exercise for COPD patients.</p> <p>Open to public with physician referral.</p> <p>High risk COPD inpatients receive free assessment with Respiratory Therapist for lifestyle and health behaviors, with recommendations and resource referral.</p> <p>People with COPD can join Pulmonary Gym for monitored workout.</p>	<p>Respiratory Therapists</p> <p>Pulmonary Rehab Gym</p> <p>Marketing materials distributed to primary care offices, health fairs and other community events</p> <p>Online information regarding program</p>	<p>Genesee County physicians</p>	<p>Provide access to services for management of COPD, with goal of improved health outcomes.</p>	<p># of people served</p>

**Priority Health Need:** Effective Care Delivery for an Aging Population

Long Term Goal: Provide Medicare patients with resources to prevent hospital readmissions, ensure continuum of care and meet basic needs.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Collaborative program with Valley Area on Aging Care Transition Program/McLaren Case Management	Case Management Identifies Medicare patients at discharge who are potential high risk for readmission; works with patient's physician to get referral to VAAA care transition program. Coordinates patient referral with VAAA. Patient seen in home day after discharge by Nurse Practitioner through VAAA who can identify/treat medical issues and connect patient to other needed resources.	Case Management Staff at McLaren Flint  Valley Area Agency on Aging staff	Valley Area Agency on Aging  McLaren Flint medical staff members	More Medicare patients connected to program for managing care, identifying medical issues and preventing hospital readmission	# senior citizens served  Reduction in hospital readmissions

**Priority Health Need:** Effective Care for an Aging Population

Long Term Goal: To provide information and resources in support of Advance Care Planning for Genesee County residents.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
<p>Advance Care Planning initiative through Greater Flint Health Coalition</p>	<p>McLaren Flint ACP educator attend ACP Task Force meetings 4 x per year as well as Instructors Workgroup and community training</p> <p>ACP educator conducts one-on-one sessions with patients at McLaren Flint who are seeking information and/or require assistance in completing their Advance Directive forms;</p> <p>ACP educator conducts monthly Advance Care Planning community presentations the second Thursday of every month;</p> <p>ACP educator presents at community outreach events, such as health fairs, support groups, senior events.</p>	<p>McLaren Flint Advance Care Planning Educator</p> <p>ACP forms and marketing materials, including online forms</p>	<p>Genesee County Health Coalition</p> <p>Genesys Health System</p> <p>Hurley Medical Center</p> <p>Community groups seeking presentations on Advance Directives</p>	<p>Increase community awareness and completion of Advance Directives.</p>	<p># of people receiving information about ACP;</p> <p># of people completing Advance Care Directives</p>

**Priority Health Need: Infant and Maternal Health**

Long Term Goal: To improve breastfeeding initiation and duration rates among Women, Infants and Children (WIC) participants and WIC-eligible mothers

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Implement Memorandum of Understanding (MOU) between McLaren Flint, Genesee County Health Dept. and Special Supplemental Nutrition Program for Women, Infants and Children (WIC)	Make services of WIC Breastfeeding Peer Counselor available to WIC eligible mothers who deliver infants at McLaren Flint for breastfeeding education, resources and support. Service is available Monday, Wednesday and Friday from 10-noon.	WIC Breastfeeding Peer Counselor  Nursing Staff at McLaren Family Birthplace  Educational materials related to breastfeeding	Genesee County Health Department  Special Supplemental Nutrition Program for Women, Infants and Children (WIC)	Increase exposure and use of WIC Special Supplemental Nutrition Program, with goal of improved infant health.	# of mothers participating in WIC counseling session

**Priority Health Need: Infant and Maternal Health**

Long Term Goal: Identify and address variation in obstetric care in the State of Michigan and utilize best practices in support of quality outcomes

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Participate in Obstetrics Initiative (OBI) Funded by Blue Cross Blue Shield of Michigan/Blue Care Network	OB Nursing Staff participation in Skills Fair class (30 staff members; 1 hour class)  OB/GYN physician, midwives, OB educator, OB nursing manager, OB data abstractor participate in conferences and workgroups with colleagues across the state	BCBSM/Blue Care Network  OB/GYN physicians  Midwives  McLaren Family Birthing Center staff and administrators	74 hospitals Statewide  BCBSM/Blue Care Network	Mothers and babies receive best practice obstetrics care, with goal of enhanced quality and clinical outcomes.	Reduction in C-section rate at McLaren Flint  Improvement in quality measures



**Priority Health Need: Infant and Maternal Health**

Long Term Goal: Increase access to childbirth education and resources for women in the Genesee County community.

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Free childbirth classes to any expectant mother, father, support person in the community;  Free breastfeeding counseling	McLaren Flint Family Birthplace offers free classes to the public in:  Natural Comfort Techniques Class  Childbirth Preparation Class  Baby Care class  Breastfeeding Class	Childbirth educators  McLaren Flint facilities  Marketing materials/online content to promote classes	Expectant parents in Genesee County	Improved skills, knowledge and comfort level for expectant parents and caregivers, with goal of improved infant health and wellbeing.	# of people taking classes  # of mothers receiving breastfeeding counseling

**Priority Health Need: Substance Use**

Long Term Goal: Long Term Goal: Implement a comprehensive strategy to provide access to substance use treatment, prevention, and education regarding opioid misuse throughout Genesee County.

**NOTE: McLaren Flint participates with the Greater Flint Health Coalition, Hurley Medical Center, Genesys Health System and other partners in a collaborative community –wide Task Force to address the Opioid Epidemic (see detailed strategy and actions below)**

Strategy	Activities	Resources	Collaborations	Impact	Potential Measures
Support for Community-Wide Strategy to Address the Opioid Epidemic	Initiate Medication Assisted Treatment (MAT) in Emergency Departments	Emergency Departments	Hospitals - Ascension Genesys Hospital - Hurley Medical Center - McLaren Flint	Increased number of individuals experiencing opioid misuse beginning treatment and connected to treatment services	# of patients provided MAT
	Provide local medical residents and staff physicians with supports to obtain MAT certification	Family and Internal Medicine Residency Programs	Hospitals - Ascension Genesys Hospital - Hurley Medical Center - McLaren Flint -MDHHS	Increased number of physicians able to provide MAT and more individuals being able to access MAT for opioid misuse	# MAT certified physicians  # of patients provided MAT

	Implement targeted Naloxone distribution	Pharmacies	Hospitals - Ascension - Genesys Hospital - Hurley Medical Center - McLaren Flint  Genesee Health System	Increased availability of Naloxone for use when needed	# Naloxone kits distributed
	Screen for fentanyl in routine clinical toxicology testing	Emergency Departments  Medical and Surgical Patient Services	Hospitals - Ascension - Genesys Hospital - Hurley Medical Center - McLaren Flint	Improved identification of individuals exposed to fentanyl through illicit drug use.	# toxicology tests that include testing for fentanyl
	Tailor training and technical assistance to assist providers in using best practices	Medical and Family Medicine Residency Programs  Congdon Lecture Series	Hospitals - Ascension - Genesys Hospital - Hurley Medical Center - McLaren Flint	Increase knowledge and practice of best practices related to opioid prescribing and treatment	# of training/educational offerings  # of opioid prescriptions dispensed  # of practitioners participating in training
Support for Community-Wide Strategy to Address the Opioid Epidemic	Utilize Opioid Overdose Recovery Program (OORP) throughout care delivery departments	Emergency Department  Medical and Surgical Patient Services  Residency Clinics	Hospitals - Ascension - Genesys Hospital - Hurley Medical Center - McLaren Flint  New Paths, Inc.	Improve the linkage of individuals with substance use to available treatment services	# referrals made to OORP  # referred individuals entering treatment
	Initiate patient education initiatives	Emergency Department  Medical and Surgical Patient Services  Residency Clinics	Hospitals - Ascension - Genesys Hospital - Hurley Medical Center - McLaren Flint  GFHC	Increase awareness of community members as to issues surrounding opioid use and resources available to assist them	# educational materials distributed

